

## OUR GUIDELINES TO THE NEW COVID-19 RULES

At Bridport Arts Centre, our mission is to create a truly memorable experience. As part of this, we place the utmost importance on the safety and wellbeing of our customers and staff.

We have introduced a range of new health and safety measures that seek to reduce the risk associated with COVID-19 that are in line with the most recent government advice.

Some of the measures set out below will be clearly visible to you whilst others require consideration from visitors to help ensure everyone has a safe and enjoyable time.

### BEFORE YOU ARRIVE



- You are advised to bring your own suitable face mask / covering to enter the Arts Centre.
- Please make sure you have made your booking in advance, at [www.bridport-arts.com](http://www.bridport-arts.com) or on 01308 427183.
- Register your contact details on our website. This is a request from the UK Government

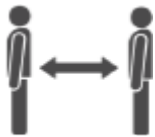


- We politely request that you don't visit our venue if you are displaying any of the symptoms associated with COVID-19
- Please contact us by telephone to change your booking



- At present, we are not taking bookings in person at the Arts Centre. Please book via our website or by phone, details as above.
- Tickets for a limited amount of shows can be bought at Bridport Tourist Information centre. Please phone 01308 424901

## ON ARRIVAL

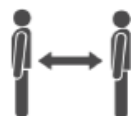


- Due to social distancing, we have a significantly reduced indoor capacity.
- Theatre seating has been carefully allocated to allow for social distancing and the best possible customer experience
- In light of this, you may need to wait upon arrival as we prioritise social distancing. Please wait in an orderly way, at an appropriate distance from other customers. Our stewards will show you to your seats



- Visitors and customers will notice new information signage informing them of key safety messages and instructions

## SOCIAL DISTANCING MEASURES



- We have introduced new arrangements for the application of social distancing within queues. Please respect these
- Clear markers or signage have been installed in our entrances and toilets to help customers keep a safe distance from one another
- Trans Gender toilets will be in use, including the accessible toilet/baby changing area
- Our staff will monitor the queues/ indoor spaces to ensure that social distancing is being maintained



- We have introduced new capacity limits for our seated areas. These changes are to ensure appropriate social distancing.
- We have revised some of our standard ways of working in order to reduce the proximity of our staff to our customers
- A dedicated member of our steward team will look after sections of the Theatre/Balcony spaces and will show you to your seats
- Stewards (and signage) will advise on safe distancing measures in the Gallery space, and toilets